

By: Roger Gough - Cabinet Member for Corporate Support Services  
and Performance Management  
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To: Cabinet – 29 November 2010

Subject: Core Monitoring Report

Classification: Unrestricted

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**Summary :** The purpose of this report is to inform Cabinet of the key areas of performance and activity across the authority.

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### **Introduction Core Monitoring**

1. The second Core Monitoring report to Cabinet is attached. The last Core Monitoring report was provided to Cabinet on 13 September.
2. The Core Monitoring includes graphs and commentaries on a wide range of indicators, covering key activity and performance relating to the main services provided by the council.
3. The latest report provides information on the activity and performance up to the end of September 2010, including an update at the half year point on key projects and developments from this year's Unit Business Plans.

### **Core Monitoring**

4. The Core Monitoring process is considered to be an important step in helping to manage the overall performance of the authority, and it is intended to contain the most important information which the Corporate Management Team and Cabinet Members need to be informed of.
5. Publication of the Core Monitoring report on the external web site is also an important element of our transparency agenda.
6. Key changes to the report format compared to the last report include the following:
  - Data tables have been added to each page below the graphs
  - Previous reports showed quarterly trends and annual benchmarks as separate graphs. Information for both annual benchmarks and current year quarterly trends have now been combined into one graph for each indicator as far as possible
  - Some new comparative data has been added, including statistical neighbour figures where relevant
  - Graph colours have been altered to improve readability when printing in black and white and to reduce toner usage (lighter shades used)

- LAA targets have been removed and the focus of assessment for indicators affected has moved to comparison to national benchmarks.

### **Recommendation**

4. Members are asked to NOTE this report.

*Contact officer:-*

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